



Trixx Intimates®

Wholesale Terms



Suite #152, 8865 Woodbine Ave Unit D3 #152, Toronto, ON Canada L3R 5G1
Phone/Fax: 1(888)842-8771 Email: info@trixxintimates.com Web: www.trixxintimates.com

Business Verification

1. Please supply us with the following information so we may learn more about your business:

- ★ Company name
- ★ Contact person, title
- ★ Business address, email, telephone number, and website (if any)
- ★ Registered business number
- ★ Nature of your business (ie. Retail storefront, Adult party consultant, Distributor etc.)

WE DO NOT WHOLESALE TO ECOMMERCE MERCHANTS. If you plan on primarily selling our crotchless panties online, please apply to join our Affiliate Program instead.

We will issue you a wholesale discount code to order online at www.trixxintimates.com. Please create your own Member Account on our website to login, shop, and track your order history. You can view all of our Panty Collections online as our website is updated regularly. Members are notified of new items, promotions, and site news through our email newsletter.

Each new wholesale client receives a FREE Trixx Intimates POS starter kit to help you begin selling!

Order Process

Our **online order process** is simple:

1. Create a Member Account on our website www.trixxintimates.com
2. Shop online as you normally would by adding items to your shopping cart.
3. When you are done shopping, use the 'Checkout' feature to complete your purchase. Enter the wholesale discount code that was issued to you during checkout to receive your discount pricing.
4. You will be able to view your order total, discount, shipping costs, and any applicable taxes before your order is finalized. Our website is backed by 128-bit SSL encryption to ensure the safe online transmission of your payment data.

You can also order over the phone by calling 1(888)842-8771 Mon-Fri 9am-5pm EST. Please fill out one of our wholesale order forms and have it ready when you call in to expedite the order process. If you reach our voicemail, leave a message and one of our representatives will call you back promptly. You can also email us the order form to info@trixxintimates.com or fax it in to the number above.

Orders are processed within 24 to 48 hours Mon-Fri. We have sufficient stock on hand, however for larger bulk orders a 4 to 6 week lead time may be required. Please contact us in advance if you are ordering more than 100 pieces per size. Bulk orders require a 50% advance payment with the balance due upon shipping. If an order can not be fulfilled (i.e. items are out of stock or on backorder), you will be notified and given the option of substitution, cancellation, or to backorder the items. We do not make substitutions without your approval.

Minimum order for wholesale is only \$250 US before taxes & shipping. You may even purchase one item per style. We do not place requirements on quantity. Website prices are shown in US dollars by default. Please use our currency converter to display the approximate prices in your currency (ie. Pounds, Euros, Canadian dollars, etc.)

Wholesale orders over \$500 US (before taxes) ship FREE within Canada & to the USA

Please note: A Wholesale Account may be subject to change, closure, and/or have restrictions placed upon it under our sole discretion. Prices may fluctuate according to volume, availability, exchange rate, material costs, or other cost-bearing influences. See our website Terms of Use for additional information.

Methods of Payment



We accept Visa, Mastercard, American Express, PayPal, and Bank Wire payments. We do not accept personal cheques, money orders, or bank drafts. Business cheques may be accepted upon credit review and require 10 business days clearance. For wire transfers, we will provide you with our bank details under separate cover.

Free POS Starter Kit

Each new wholesale client receives a FREE Trixx Intimates POS Starter Kit! The sales kit contains retail signage, window decals, and helpful tips on selling our erotic Panty Collections. We are confident that your customers will be delighted with our provocative lingerie line, and we'd like to help you succeed in your business.



Shipping

- USA orders** are shipped via Fedex or Canada Post. The delivery standard is approximately 5-10 business days. Tracking will be provided.
- Canadian orders** are shipped via Canada Post or Fedex. The delivery standard within Canada is 5 to 10 business days. Tracking will be provided.
- International orders** (outside of N. America) are shipped via Canada Post or Courier. The delivery standard is approximately 7-10 business days. Tracking will be provided.

Shipping Note: We are not responsible for delays in shipping due to customs and/or freight carriers. Your shipment may be subject to additional duties, fees and/or import regulations depending on your country. Although we assemble the appropriate shipping documents (ie. Commercial Invoice) on dispatch for International orders, you are advised to consult a customs broker for more information on International import/export policy.

	Canada Post	Fedex Ground	Other Courier (TNT, DHL, UPS)
Canada	✓	✓	Special request
USA	✓	✓	Special request
International	✓	Not available	✓

Shipping costs are automatically calculated after you add items to your shopping cart. Use the "Estimate Shipping" feature to view rates for your location. If your order is over \$500 US before tax, your order ships FREE within Canada and to the USA.

FAQ

What do you mean by "Interactive Erotic Panties"?

Our unique panties are designed to be interactive for the wearer and their sexual partner. Oftentimes, panties get in the way of intimacy, they are awkward to move or remove, or they just look way too sexy to take off! Crotchless Panties by Trixx Intimates are seductively designed so that they can be kept ON during foreplay or intercourse. Couples can enjoy experimenting with the many fun ways to wear, undress, play, tease, flirt, and connect with Trixx Intimately Interactive Erotic Lingerie!

I don't have a registered business. Can I still purchase from your site?

Sure. The minimum order for wholesale is only \$250 US before tax. If your order is under this amount, please purchase at the retail level. We support the efforts of Independent Adult Party Consultants, and new businesses. If you primarily sell online, please apply to join our Affiliate Program.

What is your Wholesale Discount?

Our standard wholesale discount is 40% off list pricing. There is a minimum \$250 order (before taxes).

Do you offer free shipping?

Yes! Wholesale orders over \$500 US ship FREE within Canada and to the USA. Unfortunately, International orders are not included in this promotion.

Do you offer volume discounts?

For the most part, no. Our standard wholesale discount is 40% off list pricing. However, if you would like to discuss Exclusive Distribution opportunities for your region, please contact us. Volume discounts may be addressed on a case-by-case basis for Exclusive Distribution and chain stores.

What price should I markup when I resell?

Pricing is left for you to decide based on your own judgment. However, we suggest a retail price of anywhere between \$12.95 to \$24.95ea based on the clientele that you service, the nature of your business, and the item in question. Trixx Intimates panties are manufactured with high quality fabrics and are thoughtfully designed. They do not compare to cheaply made counterparts. Read the Customer Testimonials on our website for positive reviews.

Do you have a showroom?

Not at this time. Please refer to our website www.trixxintimates.com to view products & ordering information.

Do you have a printed catalogue?

No. All of our items are displayed online and our online catalogue is updated regularly.

Can I get free samples before ordering?

Sorry, but we do not provide free samples. Our **minimum order for wholesale is only \$250 US** to accommodate small orders. You may even order 1pc/style. Please purchase at the retail level if you wish to obtain just a few pieces.

What sizes do you go by?

Our panties are manufactured in Canadian/US size standards, from small to plus size (S, M, L, XL, plus size 1X, 2X, 3X). For International size conversions, please consult the reference chart listed in the "Size Chart" section of our website. Also note that sizing may vary across styles and with fabric stretch ability. Panty size measurements are also listed with each panty for reference.

How are your items packaged?

Each crotchless panty is individually labeled, tagged, and packaged in a clear resealable Trixx Intimates poly bag.

Can I pickup my order?

Unfortunately we only accommodate shipped orders. We ship quickly within 24-48hrs of receiving an order.

Can I ship on my own courier account?

Sorry, we do not provide this service. Shipping charges are automatically calculated once you add items to your shopping cart.

Do you have an Affiliate Program? Do you drop ship orders?

Yes! Please contact us for more information about joining our Affiliate Program. Earn commissions for each qualifying sale that you refer to us. More information can be found on the "Wholesale and Affiliates" section of our website.

What is your Return Policy?

Our goal is to ensure that you are satisfied with your order. If you have any concerns about your purchase (ie. damages or oversight), please contact us to resolve. However, due to hygienic reasons, all items are considered Final Sale. For full details on our Return Policy, please see our Terms of Sale in the Customer Service section of our website.

FAQ cont'd..

Is your website secure?

Yes! Our website is backed by 128-bit SSL encryption to ensure the safe online transmission of your data. As an added precaution, we do not store your credit card information in 'My Account'. You will be asked to enter your payment info each time you order. Please remember to logoff your account when you leave the site.

Do you share the information you collect?

No. We value your privacy and would never sell your personal information to third parties. We respect our customer's privacy. Refer to the Privacy Policy on our website for further details.

Can I be notified when you release new Crotchless Panties and/or new Lingerie Collections?

Sure! Please sign-up with a Member Account online and subscribe to our email newsletter. Or, feel free to send us an email at info@trixxintimates.com with "Sign me up for your newsletter" in the email heading and we will gladly add you to our mailing list. We release sexy new panties and erotic lingerie throughout the year.

I still have questions. Who can I speak to?

Feel free to email us at info@trixxintimates.com or call 1(888)842-8771 Mon-Fri 9am-5pm EST. If you reach our voicemail, please leave a message and one of our wholesale representatives will get back to you asap. We'd love to hear from you!

THANK YOU FOR YOUR INTEREST IN TRIXX INTIMATES!

